

Customer Notice: Announcement of the Upgrade of the Mobile Stocks Trading Application Interface

Public Bank (Hong Kong) Limited (“the Bank”) provides customers with a high-quality stocks trading experience. To further enhance the trading experience, the Bank will upgrade the interface of the mobile stocks trading platform. The details are as follows:

Upgrade Details:

Interface Optimization: A brand new user interface design that makes operations more intuitive, with a cleaner layout to enhance your usage efficiency.

Speed Improvement: System performance optimization to accelerate data loading speed, ensuring you can grasp market dynamics in real-time.

Transaction Enhancement: Quickly access frequently used features with efficiency and simplicity.

The system upgrade is expected to take place on 11 July 2025, from 5:00p.m. to 5:30p.m. Then please visit the app store to download and update the application to the latest version.

Important Notes:

1. During this time, the platform may be temporarily unavailable and your understanding is much appreciated.
2. If you encounter any issues while using the new interface, please feel free to contact our Securities Services Hotline at (852) 2581 1468 during business hours.
3. To ensure your trading is not affected, we recommend that you make the necessary preparations in advance.

The Bank is committed to providing you with higher quality services, and this upgrade is part of our digital transformation efforts. Thank you for your understanding and cooperation.

Public Bank (Hong Kong) Limited

4th July 2025

This is a computer generated document & no signature is required.

[The English version of this Notification shall prevail if there is a discrepancy between the English and Chinese version.]



大眾銀行(香港)
PUBLIC BANK (HONG KONG)

(馬來西亞大眾銀行附屬公司 A subsidiary of Public Bank Berhad, Malaysia)

客戶通知：流動證券買賣應用程式升級公告

大眾銀行(香港)有限公司(「本行」)為客戶提供優質證券交易體驗。為了進一步提供更好的交易體驗，本行將對流動證券買賣平台進行界面升級，具體詳情如下：

升級內容：

界面優化：全新設計的用戶界面，操作更直觀，頁面更簡潔，提升您的使用效率。

速度提升：優化系統性能，加快數據加載速度，確保您能即時掌握市場動態。

交易優化：以高效和簡單的方式快速訪問常用功能。

系統升級預計於 2025 年 7 月 11 日下午 5 時至下午 5 時 30 分進行，之後請前往應用商店下載及更新應用程式至最新版本。

注意事項：

1. 期間平台可能會短暫無法使用，敬請見諒。
2. 如您在使用新界面時遇到任何問題，歡迎隨時聯繫本行的證券服務熱線(852) 2581 1468。
3. 為確保您的交易不受影響，建議您提前做好相關準備。

本行致力於為您提供更優質的服務，此次升級是本行推動數碼化轉型的一部分。感謝您的理解與配合。

大眾銀行(香港)有限公司

二零二五年七月四日

此乃電腦印制信件，本行無需簽署。

[本通知之英文版本與中文譯本文義如有歧異，概以英文版本為準。]