

Reminder to Customers – Mis-Transfer of Funds

We would like to remind customers to alert the following:-

1. For funds transfers, customers should be careful to check the detailed information of transferee / payee to avoid making payments to an incorrect third party (i.e. a party other than the intended transferee / payee) by mistake.
2. On the other hand, customers should report and return funds received to the Bank in the event that the funds are mis-transferred to your account. It is a criminal offence and you may be liable if the mis-transferred funds are NOT returned.

For further enquiry, please feel free to call our Customer Hotline at **(852) 8107 0818**.

Public Bank (Hong Kong) Limited

March 2019