



**Notification About Termination of Public Bank (Hong Kong) Credit Card Service**

Thank you for your support to Public Bank (Hong Kong) Credit Card over the years. We wish to inform you that the issuance of Public Bank (Hong Kong) Credit Card has been suspended with immediate effect and your **existing principal Public Bank (Hong Kong) Credit Card and associated supplementary credit card(s), if any, will be terminated and become invalid on 1 November 2020.** Please cut your credit card(s) across the magnetic stripe and the chip on or before 1 November 2020.

Please note that if your credit card has registered / used for Direct Debit Authorization, Auto pay, Octopus Automatic Add Value Service, link-up bank account(s) to credit card and any other value added services, these services will be terminated on the same date. You are reminded to contact relevant merchant(s) to update your payment arrangement in advance.

The last credit card statement will be issued by the Bank to you in November 2020, please settle your outstanding balance in full on or before the due date as shown on the statement. If there is a credit balance in your credit card account after termination, a cashier order in amount of your credit balance will be posted to your corresponding address.

In accordance with the *Code of Practice on Consumer Credit Data*, you have the right to request us in writing to ask a credit reference agency to delete from its database any account data relating to this account, provided that within five years immediately before termination of this account, at no time was the account in default of payment for a period in excess of 60 days.

Your kind patronage to our credit card in the past is highly appreciated. We look forward to serving you again in the future.

Should you have any enquiry about the subject or need for a financial solution, please feel free to call our customer service hotline 3768-9700 during office hours.

Yours faithfully,

Card Centre

Public Bank (Hong Kong) Limited

### 有關大眾銀行(香港)信用卡終止服務的通知

感謝 閣下一直以來對大眾銀行(香港)信用卡的支持。現特函通知本行已停止發行大眾銀行(香港)信用卡，而 閣下現有的大眾銀行(香港)信用卡主卡及其附屬卡(如有)將於 2020 年 11 月 1 日銷戶及失效。請於 2020 年 11 月 1 日或之前將 閣下之信用卡沿磁帶及晶片剪毀。

請注意，如 閣下曾授權或使用有關信用卡賬戶辦理自動轉賬、商戶直接扣賬、八達通自動增值服務、附加銀行賬戶至信用卡及任何其他信用卡增值服務，有關服務將於銷戶日期當日終止。謹請 閣下提前聯絡有關商戶安排日後之過賬方法。

本行會於 2020 年 11 月寄出最後一期信用卡月結單，請 閣下按照月結單所顯示於到期付款日或之前全數繳付賬戶結欠金額。如 閣下信用卡賬戶於銷戶後仍有餘額，本行將會以本票將餘額郵寄至 閣下的聯絡地址。

根據《個人信貸資料實務守則》，只要賬戶在緊接結束前 5 年內，並無任何拖欠還款超過 60 天的紀錄， 閣下即有權以書面通知本行要求信貸資料機構，將資料庫內所有與該賬戶有關的資料刪除。

本行謹此多謝 閣下一直對本行信用卡業務之支持，祈盼將來有機會再為閣下提供優質的服務。

倘 閣下對上述內容有任何查詢或需金融服務支援措施，歡迎於辦公時間致電客戶服務熱線 3768 9700。我們隨時樂意為 閣下效勞。

大眾銀行(香港)有限公司卡務中心 謹啟