

27 March 2023

Announcement – Official Launch of Mobile Banking Application – PBHK Digi

Dear Valued Customers,

Public Bank (Hong Kong) Limited (the “Bank” or “we”) is pleased to announce that we have today launched a brand new Mobile Banking Application, **PBHK Digi**, to provide sole personal customers with a more convenient and comprehensive digital banking service.

Key Features in PBHK Digi

- Brand New and More Friendly Interface
- Biometric Authentication for Enhanced Security
- Instant Enquiry for Account Portfolio Summary and Transactions Records
- Convenient and Simple Steps to Perform Fund Transfer, Time Deposit Placement and Foreign Exchange Transactions
- Comprehensive Rates Information

To get a first-hand experience on the above features, please scan the below QR Code to download **PBHK Digi**.



Important Notes

(1) Need to update from PBHK Pay App to PBHK Digi

Existing PBHK Pay App users are now unable to access PBHK Pay App and need to update PBHK Pay App to PBHK Digi in the mobile device to continue using the Bank's digital banking service.

(2) Device Binding Authentication

As one of the security measures, all personal customers have to perform device binding registration with their Net Banking credentials upon the first time login to PBHK Digi. The Device Binding Authentication also applies to change/re-register of mobile device for security purpose.

(3) Friendly Reminder

- Register a valid and up-to-date Hong Kong mobile number and email address with the Bank for a smooth online banking experience.
- If customers forget the login password, please visit any of the Bank's branches during banking hours for re-issuance of new password.

Should you have any enquiries, please visit our corporate website at <https://www.publicbank.com.hk>, call our Customer Hotline at (852) 8107 0818 or visit any branches of the Bank in Hong Kong to contact our Bank Staff.

Public Bank (Hong Kong) Limited

This is a computer generated document & no signature is required.

[The English version of this Announcement shall prevail if there is a discrepancy between the English and Chinese versions.]

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