

25 September 2023

## **Announcement – Launch of e-Statement and e-Advice Service**

Dear Valued Customers,

To promote environment sustainability, we are pleased to announce that the e-Statement and e-Advice (collectively “**the e-Services**”) have been launched via Net Banking and PBHK Digi with effect **from 25 September 2023**. You may enjoy the convenience of viewing of e-Statement and e-Advice free of charge via Net Banking or PBHK Digi after successful subscription. No longer waiting for the post.

### **New Service of this enhancement**

- Subscribe the e-Services via Net Banking
- View and download e-Statement / e-Advice via Net Banking or PBHK Digi

### **Types of e-Statement and e-Advice**

- Consolidated Statement
- Monthly Statement of Securities Account, Statement of Securities Account, Securities Confirmation Note
- Annual Mortgage Loan Interest Statement
- Time Deposit Confirmation, Time Deposit Renewal Advice, Time Deposit Withdrawal Advice

### **Important Note**

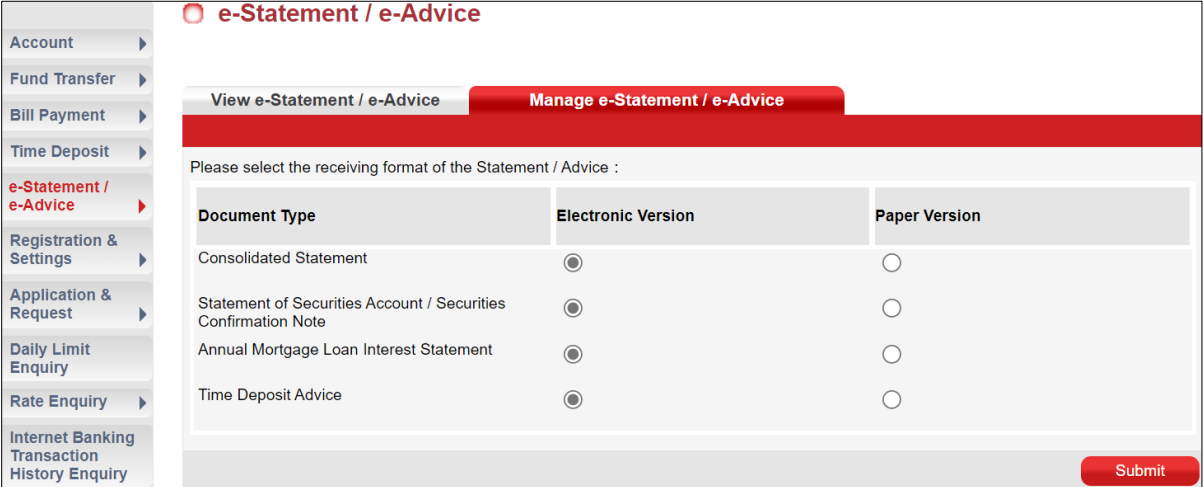
- Customer should ensure to register a valid and up-to-date Hong Kong mobile number and email address with the Bank for a smooth login at Net Banking or PBHK Digi.
- Customer can enjoy free of charge access to the e-Services.
- Customer may subscribe or change the subscription status of the e-Services via Net Banking only.
- The subscription instruction for the e-Services will be effective 1 working day (excluded Saturdays) after subscription.
- The e-Services are applicable to Personal account customers and Corporate account customers.
- PBHK Digi is not applicable to the accountholder type of:
  - Joint;
  - Sole Proprietorship;

- Partnership; and
- Limited Company
- After the successful subscription of the e-Services:
  - the Bank will no longer deliver hardcopy e-Statement / e-Advice to the accountholder(s); and
  - accountholder(s) may retain e-Statement / e-Advice for up to 7 years, starting from the day of subscription.

**Steps**

**A. How to subscribe the e-Statement and e-Advice services (For Net Banking Only)**

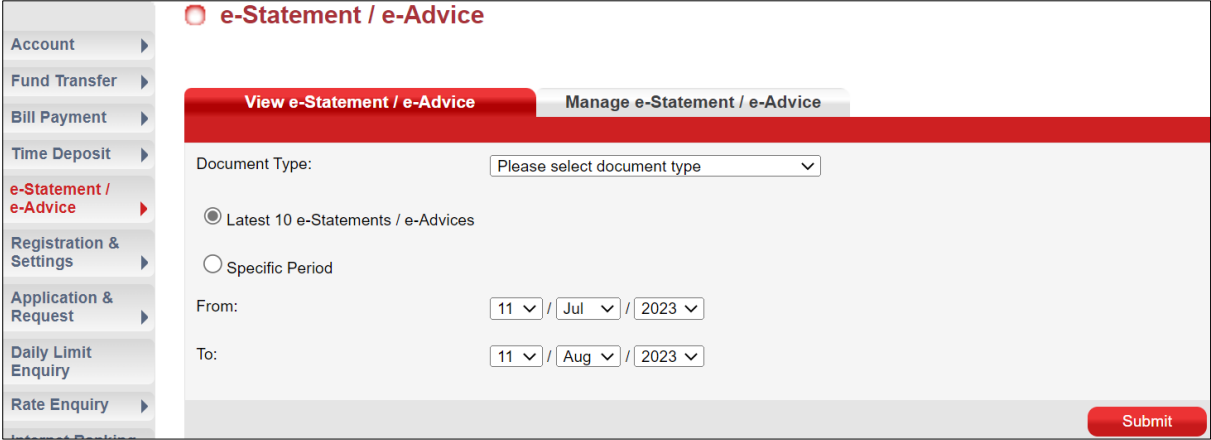
1. Login to Net Banking, select “e-Statement / e-Advice” from the menu and select “Manage e-Statement / e-Advice”.
2. Select the types of documents to be received in electronic version.



Document Type	Electronic Version	Paper Version
Consolidated Statement	<input checked="" type="radio"/>	<input type="radio"/>
Statement of Securities Account / Securities Confirmation Note	<input checked="" type="radio"/>	<input type="radio"/>
Annual Mortgage Loan Interest Statement	<input checked="" type="radio"/>	<input type="radio"/>
Time Deposit Advice	<input checked="" type="radio"/>	<input type="radio"/>

**B. How to view and download e-Statement / e-Advice**

1. Login to Net Banking, select “e-Statement / e-Advice” from the menu and select “View e-Statement / e-Advice” to view the relevant e-Statement / e-Advice; Or



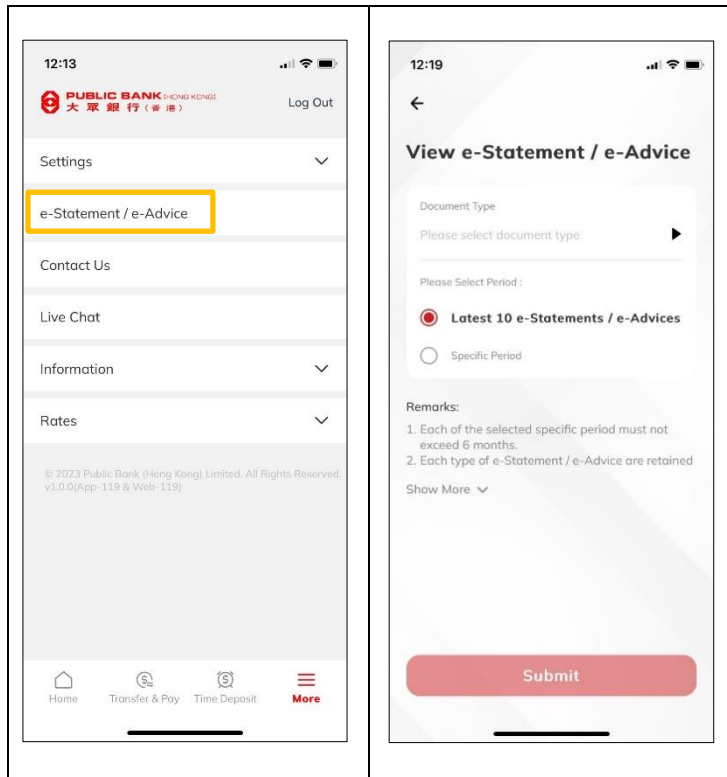
Document Type:

Latest 10 e-Statements / e-Advices  
 Specific Period

From:  /  /

To:  /  /

2. Login to PBHK Digi, select “e-Statement / e-Advice” on “More” page to view the relevant e-Statement / e-Advice.



Please register and become our Net Banking and PBHK Digi user to enjoy more superior banking experience.

Should you have any enquiries, please visit our corporate website at [www.publicbank.com.hk](http://www.publicbank.com.hk), call our Customer Hotline at (852) 8107 0818 or visit our branches in Hong Kong.

**Public Bank (Hong Kong) Limited**

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