

15 August 2022

**Notification –Net Banking Enhancement**

Dear Valued Customers,

From 22 August 2022, Public Bank (Hong Kong) Net Banking will be enhanced to include the following features, enabling our customers to enjoy a better browsing experience and banking services:

- Easier accessibility and more user-friendly;
- Addition of Simplified Chinese; and
- New live chat support service

For details, please visit any branches of the Bank or call our Customer Hotline at (852) 8107 0818 to contact our Bank Staff during business hours.

Yours faithfully

Public Bank (Hong Kong) Limited

Note: In case of inconsistency between the English and Chinese versions of this Notification, the English version shall prevail.