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## **Important Notice regarding Termination of Phone Banking Services**

The Bank wishes to inform that the application of Phone Banking services has been suspended with immediate effect and the **existing Phone Banking services will be terminated starting from 31 October 2022.**

In order to enable our customer(s) to continue using the Bank's different electronic banking services, the Bank recommends that customer(s) can use the Bank's Net Banking services and/or PBHK Pay<sup>1</sup> and/or ATM card services<sup>2</sup> for performing account enquiry, financial transaction etc. Customer(s) is/are invited to apply for the Net Banking services and/or ATM card at any of our branches if customer(s) is/are yet to do so.

The Bank sincerely hopes that our customer(s) will continue to enjoy the Bank's electronic banking services. If customer(s) has/have any queries or need any assistances, please feel free to contact any of our branches or call the Bank's Customer Hotline at (852) 8107-0818.

### **Public Bank (Hong Kong) Limited**

29 August 2022

<sup>1</sup> PBHK Pay is applicable to Sole Personal customer only

<sup>2</sup> ATM card services is applicable to Sole Personal and Joint Account customers only

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