

Documents and Information Required for Opening Personal / Joint Account(s)

Thank you for your interest in the account services of Public Bank (Hong Kong) Limited (the “Bank”).

- ❖ Applicant is required to visit any of our branches **in person** for account opening.
- ❖ Applicant should bring along at least the following original documents for verification by bank staff (photocopies of such documents should be kept by the bank for record):-

Identification document bearing your photograph

- Hong Kong Permanent Identity Card, or
- Hong Kong Identity Card **and** a valid international passport / travel document, or
- A valid international passport / travel document, or
- A valid Exit-entry Permit for Travelling to and from Hong Kong and Macau **together with** the People’s Republic of China Resident Identity Card, or
- Permanent Resident Identity Card of Macau Special Administrative Region

Other documents and information Required

- Residential address (and permanent address if different). Please note that address proof may be required after our assessment of the account opening application. Please refer to the ***Appendix I*** below for the examples of address proof
 - Occupation and employment details
 - Purpose of account opening and the anticipated account activities
 - Source of wealth and source of funds
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- ◆ For fees and charges incurred on the account, please refer to Bank’s “Service Charges”
 - ◆ The Bank may require further documents and information from applicant whenever it deems necessary.
 - ◆ The Bank reserves the right to decline any account opening application without providing any reason.
 - ◆ Applicant may enquire the above information via bank visit at any of our branches or calling our Customer Hotline at **(852) 8107 0818**

Examples of Address Information

- (a) A recent Utility bill issued within the last 3 months (such as, Electricity/Water/Town Gas bill, etc...);
- (b) A recent correspondence from a Government department or agency (i.e. issued within the last 3 months);
- (c) A statement issued by any of the following organisations within the last 3 months:-
 - a Bank/Credit Card company, or
 - an authorized insurer (such as, an Insurance firm/company authorized under the **Insurance Companies Ordinance** (Cap 41)), or
 - a licensed corporation (such as, a Securities company which is granted a license under section 116 or 117 of **Securities and Futures Ordinance** (Cap 571));
- (d) A record of a visit to the residential address by the Bank within the last 3 months;
- (e) An acknowledgement of receipt duly signed by the customer in response to a letter sent by the Bank to the address provided by the customer within the last 3 months;
- (f) A letter from an immediate family member at which the individual resides confirming that the applicant lives at that address in Hong Kong, setting out their relationship together with evidence within last 3 months that the immediate family member resides at the same address (only applicable for persons such as students and housewives who are unable to provide proof of address of their own name);
- (g) A Mobile phone or pay TV statement issued within the last 3 months;
- (h) A letter from a Hong Kong nursing or residential home for the elderly or disabled, which the Bank is satisfied to rely on, confirming the residence of the applicant issued within the last 3 months;
- (i) A letter from a Hong Kong university or college, which the Bank is satisfied to rely on, that confirms the residence at a stated address (for full time students only);
- (j) A Hong Kong tenancy agreement which has been duly stamped by the Inland Revenue Department;
- (k) For domestic helpers only, a current Hong Kong domestic helper employment contract stamped by an appropriate Consulate (the name of employer should correspond with the applicant's visa endorsement in their passport);
- (l) A letter from a Hong Kong employer together with proof of employment issued within the last 3 months, which the Bank is satisfied to rely on & that confirms residence at the stated address;
- (m) A lawyer's confirmation of property purchase, or legal document recognising title to property; and
- (n) For non-Hong Kong residents, a government-issued photographic driving license or national identity card containing the current residential address or bank statements issued by a bank where the Bank is satisfied that the address has been verified.

Remarks : The above list is not exhaustive & the Bank may accept alternative address information at its own discretion.